Agreement for University Accommodation

For the academic year 2014-15

IMPORTANT WARNING

This document forms part of a legally binding contract for your University accommodation.
Please read it carefully before proceeding.

Including

Halls of Residence and Discipline Regulations

For other document formats, please contact the Residences Team on halls@soton.ac.uk
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**Contract for University Accommodation 2014/15 Final.doc**
This Agreement contains the Contract Terms and Conditions that are applicable to all Accommodation contracts for the academic year stated on the front page, made between students (you) and the University of Southampton (us).

Post-Graduate and current Undergraduate students only
The offer of Accommodation made to you is dependent on you having no outstanding Halls Fees due under a previous contract for our Accommodation. We will check Student Fees accounts and if it is found that you have a debt to us, the offer of Accommodation may be withdrawn. If you have already completed the on-line accommodation processing, the Agreement for the Accommodation may be terminated by us.

Where to Find Advice
- **Student Services Centre - Residences Team**: E-mail: halls@soton.ac.uk Tel +44 (0) 8059 9599

Our Residences Team will be happy to answer any general queries you have, but they are not advising you on the legal effect of this Agreement for University Accommodation.

- **Web-based Assistance**

Below are links to useful information on the University’s website.

- Substance Misuse Policy - This policy also gives guidance on alcohol related behaviour and smoking practice - [www.southampton.ac.uk/hr/services/substance_misuse/how_do_i.php](http://www.southampton.ac.uk/hr/services/substance_misuse/how_do_i.php)

- The Student Discipline Regulations -
  
  [http://www.calendar.soton.ac.uk/sectionIV/discipline.html](http://www.calendar.soton.ac.uk/sectionIV/discipline.html)

  and

  [http://www.calendar.soton.ac.uk/sectionIV/discipline-procedures.html](http://www.calendar.soton.ac.uk/sectionIV/discipline-procedures.html)

- The University’s Dignity at Work and Study policy –
  [www.southampton.ac.uk/hr/services/dignity/how_do_i.php](http://www.southampton.ac.uk/hr/services/dignity/how_do_i.php)

- Car Parking – [www.southampton.ac.uk/estates/services/carparking/index.html](http://www.southampton.ac.uk/estates/services/carparking/index.html)

- **External Advice**

You are always free to seek independent legal advice from a solicitor, or consult Citizens Advice or a Housing Advice Centre.
Our Aim

We aim to create a comfortable, friendly and beneficial study and living environment for you and all our other students and this Agreement sets out what is expected of you, other Halls’ residents/visitors and us.

Accommodation

By accepting the type of Accommodation stated in the on-line accommodation system you confirm that you have read and understood the terms and conditions of the Agreement for University Accommodation; this Agreement for University Accommodation forms the Agreement that exists between you and us; and you will be notified, normally on arrival at the University, of the actual address of the specific Accommodation allocated to you.

Occupation of Accommodation

This Agreement gives you a right to occupy our Accommodation, but does not give you exclusive possession of the Accommodation actually allocated to you at any time.

You are not allowed to sublet, share (unless ‘Twinning’ applies) or loan-out our Accommodation.

Change of Accommodation

It is possible for operational or disciplinary reasons that we may need you to move to other Accommodation. Unless it is an emergency, we will give you not less than 1 Week’s written notice.

Discussing this Agreement

As this Agreement is made between you and us, we are only able to discuss concerns directly with you and not with a third party, unless you authorise this in writing.

Part-Catered Students

Food is not provided to part-catered students during the University vacations, on Bank Holidays or on our University Closure Days.

Exchange Students

We are not able to guarantee Accommodation to students on an exchange programme.

Cars – Student Car Restriction Arrangement

We have a general policy of promoting the protection of the environment wherever possible. To this end we discourage students from bringing cars to Southampton while studying here, as good transport links exist. In addition, we have agreed with Southampton City Council to carry out and promote the objectives of the Student Car Restriction Arrangements. In accordance with this we wish to highlight the need for you to assist us in preserving the good relationship that exists with our neighbours. You should also be aware that we discourage you from bringing a car to the University while you are studying here, save in exceptional circumstances as set out in clause 7.2.4.
1. DEFINITIONS

1.1 “Accommodation” means

1.1.1 the type of residential student accommodation identified in the Contract Details and

1.1.2 subsequently, the actual accommodation allocated by us to you either initially or, in
substitution as provided for in this Agreement.

1.2 “Agreement” means the Contract Details and Contract Terms

1.3 “Contract Details” means the details set out in the ‘Offers and Contracts’ section of our on-
line accommodation system.

1.4 “Contract Terms”: means the entirety of: the Contract Details and all the parts of this
Agreement for University Accommodation

1.5 “Halls” means all, any and any part of the halls of residence that we own or operate from time
to time, including but not limited to any ancillary buildings, grounds, facilities and access routes
whether by foot or car or both.

1.6 “Halls Fees” means the fee set out in the Contract Details that is payable to us for your
occupation of the Accommodation.

1.7 “Halls of Residence Regulations” means the document accessed via
http://www.calendar.soton.ac.uk/arch2010_11/sectionIV/residence-reggs.html, a copy of which
is annexed to this Agreement, as amended from time to time.

1.8 “Licence Period” means the occupancy dates set out in the Contract Details.

1.9 “Part-Catered Students” means those students who have accepted an offer of a term-time
only meal package inclusive of two meals per day on weekdays and one meal per day at
weekends, the cost being included in Halls Fees.

1.10 “Services” means electricity, gas, water, television reception, telephone waste disposal and
data network service (including but not limited to WI-FI) supplies to the Halls and
Accommodation, as may exist from time to time.

1.11 “Twinning” means where you are sharing Accommodation with another.

1.12 “Us”, “We” and “Our(s)”: means the University of Southampton, Highfield, Southampton
SO17 1BJ

1.13 “University Closure Day”: means days as set out in the University Almanac when the
University is closed.

1.14 “Week” means a period of 7 days inclusive.
1.15 "Working Day": means a day when the United Kingdom clearing banks are open for business in the City of London and which is not a University Closure Day.

1.16 "You" and "Your": means you the individual student to whom the offer of the type of Accommodation in the Contract Details is made and who will be staying in the Accommodation allocated.

1.17 Where two or more persons are named in the application for and granted Accommodation, the Contract Terms are made by such named persons jointly and individually.

1.18 Any reference to a clause or schedule shall mean a clause or schedule of this Agreement.

1.19 The clause headings do not form part of this Agreement and are not to be taken into account in its construction or interpretation.

1.20 This Agreement contains obligations placed on you with which you have to comply. On very rare occasions we may decide in the circumstances (in our sole discretion) not to enforce an obligation(s) that has been breached by you. These are ‘one-off’ occasions and are not to be taken as a permanent release by us of that or any other obligation on you.

2. OFFER & ACCEPTANCE

2.1 You acknowledge:

- you have read these Contract Terms;
- we are offering you the type of Accommodation expressed by you as one of your preferences (or the closest that we have available) from our stock of student accommodation that remains unallocated;
- we only agree to provide to you the type of Accommodation when your student on-line status shows ‘ACCEPTED’. Before this and also subject to clauses 2.2 and 4 below, we reserve the right to withdraw an offer of a type of Accommodation; and
- it is your responsibility to check your on-line accommodation status.

2.2 Deadline

If you fail to complete the on-line Accommodation application prior to the advertised deadline, this means that we are not required to provide you with Accommodation and there is no guarantee that any Accommodation (whether your indicated preference or of any other type) will be left that we may be able to offer to you.
3. **UNDER 18’S**

If you will be under the age of 18 years at the time of completing the on-line Accommodation application, please see our Under 18’s policy:

http://www.southampton.ac.uk/accommodation/docs/Under%2018s%20Residences%20Policy.pdf

4. **ENROLLED AND REGISTERED STUDENTS/OTHER STUDENTS**

4.1 **Course Conditions**

4.1.1 You agree that providing you with Accommodation is subject to you being and remaining an enrolled and registered student of ours at all times or being allowed to occupy our students' accommodation for study purposes.

4.1.2 If after completion of the Agreement for Accommodation but before the start of the Licence Period you fail to enrol and register as our student, this Agreement may be terminated.

4.1.3 Unless we choose to exercise our discretion under clause 4.2 below, if you cease to be an enrolled and registered student of ours for any reason and at any time during the Licence Period, we may give you not less than 4-Weeks’ notice of termination of this Agreement.

4.2 If you are no longer an enrolled and registered student of ours, we may, subject to completion of a separate agreement, in our absolute discretion, allow you to stay in the Accommodation.

4.3 **Full-time to Part-Time**

In the event of you changing from a full-time student to a part-time student (with us consenting to such a change), we may in our absolute discretion allow you to stay in the Accommodation and you remain bound by the terms of this Agreement.

4.4 We cannot guarantee to grant either of the concessions referred to in 4.2 or 4.3.

5. **POST-GRADUATE AND CURRENT UNDERGRADUATE STUDENTS**

5.1 This clause 5 applies if you are:

- a new or current post-graduate or a
- current undergraduate student

5.2 **Outstanding Halls Fees**

The offer of Accommodation made to you is dependent on you having no outstanding Halls Fees due to us under a previous agreement for our accommodation. We will check Student Fees accounts and if it is found that you have a debt to us, the offer of the type of Accommodation may be withdrawn, or if we have accepted your offer and allocated a type of
Accommodation, the Agreement for the Accommodation may be terminated prior to the start of the Licence Period.

5.3 **Prepayments:**

5.3.1 **You** will need to make a prepayment of Halls Fees, when accepting **your** offer of Accommodation. Payment of this money means that **we** will provide **you** with Accommodation, but the right to occupy does not arise until the start of the Licence Period.

5.3.2 If the prepayment is not received by the due date this Agreement for Accommodation will automatically terminate on that date.

5.4 **Cancellation**

5.4.1 If **you** are a **new post-graduate** student and after completing the on-line accommodation process **you** decide that **you** do not wish to take up Accommodation, the prepayment will be refunded in full only where **you** send in a written refund request no later than 4pm (British Summer Time) on 1 September.

5.4.2 If **you** are a **current undergraduate or post-graduate** student and **you** decide that **you** do not wish to take up Accommodation, the prepayment will be refunded in full only where **you** send in a written refund request **no later than 4pm (British Summer Time) on 1 July**.

5.5 **Refunds**

Prepayment refund requests, quoting **your** Student ID number, need to be sent:

- by e-mail to accommodation@soton.ac.uk or,
- in writing to Residences, Student Services Centre, University of Southampton, Highfield, SO17 1BJ

5.6 **Retention of Pre-payment**

If:

- the refund requests referred to in clauses 5.4.1 or 5.4.2 above are not received or received after the stated deadline or
- **you** do not arrive to take up the Accommodation on time per clause 7.2

then the prepayment will be retained by **us** as a reasonable pre-estimate of the administration expenses incurred by **us** in dealing with this development, the work involved in the reallocation of the Accommodation (if possible) or if not, any loss in Halls Fee income.
6. PART-CATERED STUDENTS

6.1 If you are a Part-Catered Student, for an additional payment (added to your Halls Fees) you receive a term-time-only meal package inclusive of two meals per day on weekdays and one meal per day at weekends. This facility is accessed via your student ID card.

6.2 Catering is not available during our University vacations, on Bank Holidays or our University Closure Days.

6.3 Unused daily allowances are non-refundable and we are not responsible for any loss in the event that your student ID card is lost or stolen.

6.4 The part-catering daily allowance cannot be used in the Southampton University Students’ Union (SUSU) catering facilities.

7. YOUR OBLIGATIONS

7.1 General

You must:

7.1.1 pay the Halls Fees on the instalment dates as set out in the Contract Details;

7.1.2 comply with the terms of this Agreement; and

7.1.3 comply with the Halls of Residence Regulations (which includes Halls discipline) as amended from time to time. A copy of the current Halls of Residence Regulations is annexed to this Agreement.

NOTE: For operational reasons we may need to make changes to the Halls of Residence Regulations and the most up-to-date version will be published in the University Calendar at http://www.calendar.soton.ac.uk/arch2010_11/sectionIV/residence-regs.html. It is this version that will then apply to your Agreement.

7.2 Your Arrival

7.2.1 You must arrive no later than 24 hours after the start date of the Licence Period as set out in the Contract Details, unless we have agreed in writing that you can arrive later.

7.2.2 Halls Fees are payable from the start-date of the Licence Period not from when you arrive at the Accommodation.

7.2.3 In the event of you failing to arrive on time per clause 7.2.1 we will automatically cancel this Agreement and make the Accommodation available to another student. (This is due to the competition that exists for our University Accommodation).

7.2.4 Cars and parking at our Halls: Parking spaces on halls sites cannot be allocated to any student resident in our halls. However, in some of our halls we can offer spaces to our residents
if they have certified medical need, or exceptional circumstance, which requires them to have vehicle to manage their day to day life. Applications for a parking permit for these reasons must be made in writing to parking@soton.ac.uk before taking up residence. Likewise, in some of our halls you can apply for short term permits for your visitors.

In addition, as with all students and staff at the University, you are required to comply with our institution wide parking regulations which can be found at http://www.calendar.soton.ac.uk/sectionIV/vehicles-bicycles.html. In these regulations we make clear that there is a general policy of discouraging all students from bringing cars to Southampton while studying here, as good transport links exist. In accordance with our agreement with Southampton City Council, we promote the Student Car restriction arrangements under which you are required to assist us in preserving the good relationship that exists with our neighbours by avoiding bringing your own car to the city during your studies here.

7.3 **Allowing Us Access**

7.3.1 **You** agree that **we** retain control, possession and management of the Accommodation and **you** are not able to exclude **us** from it.

7.3.2 In order to carry out **our** responsibilities as property owner and operator, for Health and Safety reasons and for the maintenance of civil order, **we** have a right to access **your** Accommodation at all times. This may include the need for **our** staff and the employees or contactors of outside bodies who supply Services to the Halls to have access to **your** Accommodation. All authorised persons will carry/display identification.

7.3.3 **We** will try to give **you** notice, via e-mail, that **we** need to enter the Accommodation, in accordance with the guidelines set out in the current *Universities UK/Guild HE Code of Practice for the Management of Student Housing*, but **we** reserve **our** right to enter the Accommodation on shorter notice or no notice at all in the case of an emergency.

8. **ACCOMMODATION TRANSFER & TWINNING**

8.1 **Accommodation Transfer**

8.1.1

A) With **our** prior, written permission **you** may transfer from one room to another in **your** existing Halls or to different Halls provided: **your** reason for doing so is, in **our** sole opinion, a reasonable one; **you** provide evidence in support of **your** request; and **you** complete a Transfer Form (see clause 8.1.4 below).

B) **We** will use the supporting evidence to assist us in prioritising transfer requests.

C) In determining the outcome of **your** request **we** will act reasonably.
8.1.2 There is no charge made for the first transfer request. However we reserve the right to charge an administrative fee of £50 on completion of a second or subsequent transfer or for the second or subsequent transfer request, whether or not this is granted.

8.1.3 The grant of any transfer request is in our sole discretion.

8.1.4 Transfer Forms are available online from

http://www.southampton.ac.uk/accommodation/Residents/yourcontract/transferring.html

8.1.5 Any transfer request should be submitted online to the Residences Team.

8.1.6 If we grant your transfer request, this Agreement applies to the alternative Accommodation.

8.2 Twinning

8.2.1 Due to pressure on our accommodation at the start of the academic year, in order to provide you with Accommodation (on a temporary basis) we may only have twin rooms available (i.e. sharing with one other).

8.2.2 If you are shown as ‘Twin 1’ in your on-line Contract Details, this means that you continue to occupy the Accommodation after we have moved the other occupier to alternative Accommodation and this Agreement continues in force with you.

8.2.3 If you are shown as ‘Twin 2’ in your on-line Contract Details this means that following you completing and sending in a Transfer Form (see clause 8.1.4) we will move you to other accommodation, in line with the preferences you stated when you first applied for Accommodation, as and when accommodation becomes available. When we give you notice of the date of your move, this Agreement will come to an end on the date set for your move, but we will have issued you with a new Agreement for the alternative Accommodation.

8.2.4 Upon de-twinning under clauses 8.2.2 and 8.2.3, Halls Fees (that are discounted during the period of the twinning) will rise to the standard rate applicable for the type of Accommodation being occupied.

9. CONTENTS INSURANCE

9.1 We provide limited cover for your basic personal effects under a Campus Block Halls policy.

9.2 Full details of what is covered and the limits on liabilities can be found on http://www.southampton.ac.uk/accommodation/halls/fees/
9.3 Top-up cover is available but you need to arrange this and pay the additional premium.
If you wish to take the top-up cover, please see the guidance in the Summary of Insurance document accessed via the web-link above.

10. KEYS

10.1 You must look after your Accommodation keys and return the keys when leaving your Accommodation for the last time. We may charge a reasonable sum for providing a replacement.

10.2 For operational reasons and to take account of our other students and occupiers of Halls, your obligations under clause 7 remain applicable until you vacate or return the Accommodation keys, whichever is the later.

11. OUR OBLIGATIONS

11.1 General

We will:

11.1.1 grant you a licence to occupy the Accommodation for the Licence Period or until its earlier termination. (Please note that a landlord and tenant relationship is not created by this Agreement);

11.1.2 use reasonable endeavours to ensure that any repairs, maintenance or cleaning services are carried out promptly. In carrying out such works it will be reasonable for us to adopt whatever systems, procedures, standards and specifications we may have in place from time to time and in so doing there will be no obligation on us to put or keep the Accommodation and/or Halls in any better condition than they were at the Accommodation start date of the Licence Period;

11.1.3 use reasonable endeavours to provide adequate Services.; and

11.1.4 In the event of a failure of a Service(s), take reasonable steps to restore the Services as soon as possible but we will not accept any responsibility or liability for any losses which you may incur as a result of any interruption in the supply of the Services.

NOTES:

A) You are strongly urged to ‘back-up’ any vital data at regular intervals

B) General student educational and professional development activities associated with our ICT resources will take priority over other network activities for Halls of Residence.
11.2 **Part-Catered Students**

For Part-Catered students, we will use reasonable endeavours to provide the catering except where clause 6.2 applies.

12. **CHANGE OF ACCOMMODATION**

12.1 During the Licence Period we may need to move you to different accommodation for operational or discipline reasons. We will give you not less than 1 Weeks’ notice in writing unless clause 12.2) below applies.

12.2 In the event of an emergency (determined by us acting reasonably) or in accordance with our Halls of Residence Regulations and/or our University Discipline Regulations, we may require you to move immediately from your current Accommodation to alternative accommodation.

12.3 In the event of clause 12.1 or 12.2 applying, this Agreement will continue to apply to the alternative Accommodation.

13. **TERMINATION**

13.1 **Circumstances**

13.1.1 This Agreement will automatically terminate at the end of the Licence Period or as provided for elsewhere in this Agreement.

13.1.2 If clause 8.2.3 applies. (Twinning)

13.1.3 This Agreement can be also brought to an end in the following circumstances:

A) By you giving not less than 4 Weeks' written notice to expire on a Working Day if we commit a serious breach of one or more of the terms of this Agreement;

or

B) By us (following notice to you) if:

- Halls Fees are not paid by you (either the amount due or on time).
- You breach one or more terms of this Agreement.
- You cease to be registered and enrolled as a student of our University (unless we use our discretion under clause 4.2).
- You commit a serious breach of the Halls of Residence Regulations and termination of this Agreement is considered appropriate.
- Your registration status changes to 'External' so that you will no-longer be eligible for Halls accommodation.
13.2 Early Release Process

13.2.1 Entirely at our sole discretion this Agreement may also be terminated earlier if both you and we agree to this in writing. Ordinarily, release is granted if another student of the University (identified by you and who is satisfactory to us) is identified to take over the vacated accommodation at which point they would become bound by these contract terms;

13.2.2 You will still remain liable for the Halls Fees up to and including the agreed termination date. In the event of you remaining beyond this date then clauses 7.1.1 – 7.1.3, 7.3, 10, 15 and 17 apply;

13.2.3 Early release will be granted if you formally terminate your academic studies at the University.

13.3 Notice Period

In the event of one or more of the grounds referred to in clause 13.1.3 B) above occurring, we will give not less than 4 Weeks’s written notice of termination of this Agreement.

13.4 Courts

If you do not leave the Accommodation following clause 13.1.1 to 13.1.3 inclusive or 13.2 we may commence proceedings to obtain a court order requiring you to leave. This may also result in a claim for one or more of the following; loss of Halls Fees; our internal administrative costs; legal costs and interest.

13.5 Halls of Residence Regulations

Even though the Agreement for your Accommodation may have ended, your obligation to comply with Halls of Residence Regulations continues as long as you remain in residence.

13.6 Pre-Termination Rights

Termination of this Agreement does not affect any claim(s) either party has against the other for anything that happened while this Agreement was in force.

14. EXCLUSION OF LIABILITY

Except where otherwise provided by statute we will not have any liability to you, your guests/visitors for any accident happening or injury suffered in or around the Halls.

15 COMPLAINTS & JURISDICTION

NOTE: We aim to create a comfortable, friendly and beneficial study and living environment for you. Occasionally things go wrong and we set out below how these issues are dealt with. Please note that wherever we can we try to resolve issues internally and there are various ways this can be done. Going to court is seen by us as a last resort.
15.1 General
Please let us know if you are unhappy with any aspect of your Accommodation, Halls’ facilities or experiences in Halls.

15.2 Complaints
15.2.1 If you wish to raise a complaint about the Accommodation you need to follow the University’s Regulations Governing Student Complaints. If after following the full procedure set out in those complaints regulations the matter has not been resolved to your satisfaction you may make a complaint to the Office of the Independent Adjudicator.

15.2.2 If you wish to make a complaint, please refer to the Regulations Governing Student Complaints which can be found in the University Calendar, at
http://www.calendar.soton.ac.uk/sectionIV/student-complaints.html

NOTE: You may also wish to refer to the UUK Code of Practice for the Management of Student Accommodation. See
www.universitiesuk.ac.uk/aboutus/AssociatedOrganisations/Partnerships/ACOP/Pages/Students.aspx

15.3 Agreement Construction and Jurisdiction
15.3.1 The construction, validity and performance of this Agreement, and all non-contractual obligations arising from or connected with it, shall be governed by the laws of England
15.3.2 The parties irrevocably agree that the Courts of England shall have exclusive jurisdiction over any claim arising under or in connection with this Agreement.

16. RIGHTS OF THIRD PARTIES
It is not intended that any term of this Agreement shall be enforceable by virtue of the Contracts (Rights of Third Parties) Act 1999, by any person who is not a party to this Agreement.

17. SEVERABILITY
If any provision of this Agreement is held by a Court to be:

- illegal or,
- invalid or unenforceable in whole or in part, in any respect,

then such provision (or in the case of part, that part of a provision) shall be given no effect but such a holding will not invalidate the other provisions of this Agreement or the remainder of a provision found invalid or unenforceable in part.
ANNEX

Halls of Residence Regulations

Introduction

We aim to create a comfortable, friendly and beneficial study and living environment in Halls and these Halls of Residence Regulations are aimed at achieving this.

Please note that if you fail to comply with these Regulations this may lead to termination of your Accommodation contract and/or disciplinary proceedings.

These Halls of Residence Regulations form part of the legally binding Agreement for University Accommodation.

The provision of Accommodation is dependent on you continuing to be one of our enrolled and registered full-time (or, exceptionally, part-time) students or are allowed to occupy our student accommodation for study purposes.

The examples given in the sections below are not intended to be exhaustive illustrations.

Your contact for the Residences Team is halls@soton.ac.uk.

These Halls of Residence Regulations cover:

- You, other students who live in your Halls or anyone who is visiting your Halls

Section A

1. Definitions

In these Halls of Residence Regulations the following terms have the meanings shown:

1.1 “Accommodation” means

A) the type of residential student accommodation identified in the Contract Details and

B) subsequently, the actual accommodation allocated by us either initially or, in substitution as provided for in the Contract for University (our) Accommodation.

1.2 “Halls” means all, any and any part of the Halls of Residence that we own from time to time, including but not limited to any ancillary buildings, grounds, facilities and access routes whether by foot or car or both.

1.3 “Planon” means the student on-line system for reporting repairs and maintenance issues.

1.4 “Residences Team” means that part of Student Services responsible for the student (accommodation) experience.
1.5 ‘Services’ means electricity, gas, water, television reception, telephone and data network service (including but not limited to WI-FI) supplies to the Halls and Accommodation as applicable

1.6 ‘You’ means the individual student to who is staying in the Accommodation allocated.

2. Your commitment to the Halls community

2.1 Health and Safety.

You have a general responsibility to consider Health and Safety in your day-to-day activities, not only in your own interests but also others around you. This includes but is not limited to:

A. not creating hazards for yourself or others;

B. maintaining a safe environment for those who may need to enter the Accommodation, shared kitchens and/or bathrooms and other spaces and the Halls’ access routes;

C. taking all reasonable steps to ensure that your own Health and Safety and that of anyone else, who may be affected by your actions, is not adversely affected in any way;

D. keeping passageways, stairways, exits and fire exits clear from any material obstruction;

E. ensuring the exit from your Accommodation is kept clear of obstruction;

F. ensuring that unnecessary combustible materials (household chemicals, packaging and other particularly flammable materials) are not stored in your Accommodation;

G. not bringing or keeping any fireworks, fuel, firearms (real or replica and including paint-balling devices) of any type or description and their ammunition in your Accommodation;

H. not bringing any bicycles(s) into any part of the Halls buildings but storing them in one of our designated bike sheds when not in use;

I. not playing ball or other projectile games anywhere in the Halls, except in designated areas;

J. notifying the Residences Team of any damage, fault or disrepair within, or to, the Halls as soon as you notice it and that wherever possible this notification, if not an emergency, is made using the online system PLANON.

2.2 Security

You must be considerate of your own personal security as well as the impact of your behaviour on the security of others. This includes ensuring that:
A. you do not disclose any security access codes or pass over keys to access any part of your Accommodation to any other person apart from a member of our staff who has the appropriate identification;

B. the doors and windows of your Accommodation are properly secured when you leave it unattended;

C. any windows that you have opened in shared areas are closed afterwards by you;

D. access doors are closed behind you when you enter and leave the Hall’s building;

E. you exercise reasonable control over your guests and visitors whilst the guest/visitor(s) is/are present anywhere in the Halls and/or the University’s campuses provided they are in your presence. You must not leave your guests unattended in your Accommodation;

F. you do not allow any unknown or unidentified persons access to any of the Halls’ buildings;

G. you notify your Halls reception by phone (or the University 24 emergency number 02380 592811) if you have concerns about an unknown or unidentified person(s). You should not approach them yourself.

NOTE: All bona fide staff and contractors will carry valid ID that is visible on their person.

2.3. Care of the Environment

You must take care of your Halls environment including ensuring that:

A. your Accommodation and any shared kitchen, bathroom and social spaces are to be kept in a clean and tidy condition at all times and a failure to comply will result in you being charged the reasonable cost of professional cleaning/ tidying;

B. no rubbish, refuse or any other materials are placed or left to create obstruction in your sinks, baths, showers, lavatories, cisterns and any other Halls pipe-work;

C. all your rubbish is disposed of correctly using the general waste and recycling facilities provided and as directed;

D. all your food products have not passed their ‘use-by’ date and are stored hygienically;

E. your crockery, cutlery and cooking utensils are cleaned, maintained and stored safely and hygienically; and

F. any spillages caused by you or found within your Accommodation and associated shared facilities are cleaned up quickly;
2.4 Trading Activities

You are not allowed to conduct any form of business, trade, profession or employment or any other commercial activity including casual agreements resulting in any non-student use of the Accommodation or Halls.

2.5 Fire

You must play an active and responsible role in minimising the risk of fire within the Halls of Residence and to respond to emergency procedures quickly and efficiently. In particular,

A. you must familiarise yourself with the Halls of Residence Fire Procedures and with any other publicised emergency procedures including Personal Emergency Evacuation Plans (PEEPs) (if appropriate). If you require a PEEP you will be contacted separately. If you are unclear as to whether you might require a PEEP should contact the Residences Service prior to your arrival;

B. if the University deems at any point that you require a PEEP whilst in University Accommodation, the process will be discussed with you in detail. Failure to engage with the PEEP process or a failure to agree to the proposals made without good reason will entitle us to issue a Notice to Quit and terminate the Contract for your Accommodation;

C. you must leave the Halls for the fire assembly point immediately the fire alarm sounds and MUST NOT return until instructed to do so by a member of our staff or the Fire Service;

D. all your personal possessions, used in the Accommodation, must meet the minimum standards set by the UK fire, electrical and safety regulations

E. the use candles or incense in your room or any part of the Halls is not allowed;

F. you must not have any personal fridges, freezers, heaters, microwaves or other domestic appliances in your Accommodation or the shared spaces;

G. rice cookers, kettles and toasters which are CE marked; fitted with a correctly fused and earthed UK 3-square-pin plug from new and in good and safe working order may be used in kitchens;

H. you cannot bring into the Accommodation items of soft furnishings such as chairs, sofas and curtains as these constitute an additional fire risk. (If you wish to bring in any item(s), then a written request with reasons for, and details of the items must be made to: accommodation@southampton.ac.uk

NOTE: The granting of permission is at our discretion.

2.6 BBQ’s

You may only have a BBQ in the designated spaces using the facilities that are available in these locations.
2.7. **Behaviour**

**You** must behave with due consideration for others during **your** time in the Halls of Residence. Inappropriate behaviours are listed in Section B – Discipline and are liable to disciplinary action.

2.8 **Privacy**

**You** must respect the right to privacy of other students, members of **our** staff, visitors and any other people present on **our** premises.

3. **Sub-Letting, Guests and Visitors**

3.1 Only **you** may live in the Accommodation (unless Twinned).

3.2 **You** may not sublet, share or loan-out the Accommodation to anyone else.

3.3 A) **You** are allowed the occasional guest who must be aged 18 years or older.

B) If **you** wish a guest to stay for more than 7 consecutive nights, **you** must get in advance of the guest staying beyond that time, the written consent of the Residences Deputy Manager ([ressup@soton.ac.uk](mailto:ressup@soton.ac.uk)). **You** must give the name, date of birth, age and reason for this person staying, when asking for this permission.

3.4 **You** must make any guest or visitor aware of the fire regulations and location of the fire assembly point for **your** Halls.

3.5 **We** reserve the right at all times to ask **your** guest (including a relative) or visitor(s) to leave the Halls immediately.

3.6 Please tell **your** guests/visitors that they are expected to:

- be considerate of the needs of other occupiers of the Halls; and
- to abide by Halls of Residence Regulations and will be asked to leave the Halls if they do not do so.

4. **Leaving the Accommodation**

4.1 **You** must:

A) leave the Accommodation by 10am on the final day of the Licence Period or the date of earlier termination; and

B) leave the Accommodation in a reasonable state, which as a minimum includes but is not limited to it being clean, free from **your** and anyone else’s possessions and rubbish.

4.2 **We** will carry out **our** own survey of **your** room (including the shared kitchen and other shared spaces, if applicable) and the following actions will be taken:
• Any items left will be treated as abandoned and may be disposed of appropriately;

• Any important documents found will be passed to the Residences Team who will contact you at your last known address;

• There is a £10 administration fee as well as any postage payable, before we will send any important documents to you;

• Important documents will only be kept for 6 weeks from the date we write to you, after that they will be destroyed.
Section B

*Discipline*

**Introduction**

This Section covers how we deal with allegations of misconduct and the penalties for any breaches of these Regulations.

We set out below: some examples of misconduct to guide you; the procedure for dealing with disciplinary matters; our ability to move you to alternative accommodation if the circumstances require; the penalties that can be imposed; and appeals.

1. **DEFINITION OF MISCONDUCT**

Misconduct includes but is not limited to:

1.1 Failure to produce your current student ID card at the reasonable request of a member of our staff.

1.2 Producing/providing false information relating to your student ID.

1.3 Smoking within any Halls (including e-cigarettes).

1.4 Smoking outside Halls buildings in a way that is not considerate of the wellbeing of other Halls occupiers. For example, if smoking outside a building you should be at least 5 metres away from any residential door or window.

1.5 A) Causing damage to:

- your room(s);
- shared: kitchens, bathrooms, social spaces or
- any other part of the Halls.

B) Please Note: Causing damage will mean you will be liable to pay the full costs of repairing any damage caused or contributed to by you or your guests and visitors together with our reasonable administration costs for dealing with the matter, but a reasonable allowance for ‘wear and tear’ will be made when assessing repair costs.

1.6 Interfering in any way with existing Services and/or our fixtures or fittings.

1.7 Causing noise nuisance and/or exhibiting other anti-social behaviour (for example (but not limited to) causing harassment, alarm or distress) that affects the quality of life of other students, occupiers or our staff. For example (but not limited to) their study, general activities, relaxation or sleep or work.
1.8 Causing noise nuisance and/or exhibiting other anti-social behaviour (for example (but not limited to) causing harassment, alarm or distress) that affects the quality of life of the local community.

1.9 A) Unauthorised use of or damage to property belonging to us, our staff, other students and their guests or visitors.

B) Unauthorised use of the Halls or its grounds.

1.10 Failing to leave the Halls or its grounds, including specific external areas, when reasonably asked to do so.

1.11 Lewd or sexually inappropriate behaviour anywhere within Halls or the grounds.

1.12 Failing to evacuate the Halls immediately when the fire alarm is sounding or returning to a Halls before being allowed to do so by a member of our staff or the Fire Service.

1.13 Activating fire alarms in the absence of any fire or other reasonable cause or tampering with any fire equipment such as fire extinguishers, fire blankets, fire detectors, smoke detectors or wedging fire doors open. Such actions are also a criminal offence.

1.14 Leaving cooking unattended leading to the activation of smoke or fire detectors.

1.15 Misuse of the student telephone or student data network services, including but not limited to the creation of cable links between computers located within the Halls.

NOTES:

A) You are referred specifically to the University of Southampton iSolutions Rules and Guidelines which are available at: www.southampton.ac.uk/isolutions/regs.

B) If you make excessive demands upon our IT network, we reserve the right to cap your use to preserve an efficient service for other users.

1.16 Keeping pets or animals or livestock anywhere in the Halls or its grounds.

1.17 Publically displaying any promotional material or marketing material for any third party.

1.18 The possession, use, sale or other trafficking of illegal drugs or controlled substances. If you are suspected of involvement with drug/controlled substances such activity will be reported to the Police.

1.19 Failure to comply with a reasonable instruction given by a member of our staff.

1.20 Recording and/or distributing in any way, any material (audio, visual or both) for the purposes of harassing, stalking or bullying another person.
2. DISCIPLINARY PROCEDURE

2.1 Introduction

A) As a member of our community you are expected to follow the law and our rules (Halls of Residence Regulations, University Statutes Ordinances and Regulations), which aim to create a comfortable, friendly and beneficial study, living and working environment for you, other students and our staff.

B) Set out below is the procedure for dealing with alleged breaches and if a breach is proved, how they will be dealt with.

2.2 Overriding Objective

A. The overriding objective of the Halls of Residence Discipline Regulations is to:

- Deal with allegations fairly and in ways that are proportionate to the alleged breach
- Carry out a reasonable investigation into the facts
- Allow you to know the allegation(s) against you and see the supporting evidence, along with a reasonable chance for you to set out your case
- Take account of the interests of anyone affected by what has happened (victims and/or witnesses)
- Deal with matters efficiently and speedily

B. If you are found responsible for misconduct we will fix a penalty that takes account of:

- The seriousness of the breach(es)
- The effect the breach(es) has/have had on others
- Any early admission of responsibility
- Any voluntary offer to make up for the harm/loss caused
- Your prior behaviour

2.3 Investigation

A) An initial decision will be made by a member of our Residences Team as to whether the breach is to be dealt with:

- Internally under these Halls of Residence Discipline Regulations; or
- Internally under the University’s General Regulations covering discipline; or
- Referred to external authorities only; or
Both internally (under either under these Discipline Regulations or the University General Regulations) and referred to external authorities.

B) If it is decided that the alleged breach will be dealt with under these Discipline Regulations, a member of our Residences Team will be appointed the Decision-Maker (‘Decision-Maker’) and will carry out an investigation into the case.

C) If there is to be both an internal and external investigation, these may be conducted simultaneously or the internal investigation may be deferred until the outcome of the external investigation is known.

D) You will be informed of:
   I) the allegation(s) against you;
   II) provided with the supporting evidence unless, in rare circumstances, it is appropriate to preserve the confidentiality of the identity of the witness(es) if there is a reasonably perceived need to protect the witness(es) from the risk of intimidation or retribution; and
   III) have an opportunity to state your version of events in person or in writing.

E) In the event of clause 2.3 D) II) applying, we will endeavour to release such material as we are able which may be in a redacted or edited form.

F) Audio and/or visual recording of meetings is not normally permitted. If, due to exceptional circumstances it is agreed in advance that you are permitted to record a meeting, the recording is confidential and must not be:
   • copied or shared with any third party unless the copying and sharing with a third party is because this third party is assisting you with the discipline case, or
   • published, or
   • disseminated in any way.

A true and complete copy of the recording of the meeting must be provided to our staff member(s) as soon as possible after the recording was made.

2.4 Standard of Proof

A) Allegations of breaches of these Halls of Residence Discipline Regulations need not be proved ‘beyond a reasonable doubt’. The standard of proof applied is the ‘balance of probabilities’ which means that, when assessing the evidence objectively, the Decision-Makers view is that it is more likely than not that the allegation of misconduct is proved;

B) The Decision-Maker’s decision is final as to the facts;

C) if applicable account will be taken of clause 2.3 E); and
D) where a person against whom allegations have been made is not aware of the identity of all those who have given evidence, due weight to this factor will be given and your responses in those circumstances.

2.5 Written Reasons

We will give written reasons for all formal decisions made at any stage of this discipline process.

3. ACCOMMODATION TRANSFER

A) We reserve the right, depending on the circumstances of each case, to move you, on a temporary basis, to new accommodation pending the outcome of any investigation.

B) This change in accommodation will be done where in our opinion it is in the best interests of either you or another/other student(s) or our wider community.

4. PENALTIES

4.1 Penalties mean and include the following:

- Verbal warning;
- Written warning which may be copied to your Faculty;
- Financial penalty (’Fine’). This is in addition to any amount charged per clause 1.5 of Section B;
- At the Decision-Maker’s discretion and as an alternative to a Fine, offer the option of University community service of up to 5 hours’ work;
- Termination of the Agreement for University Accommodation in accordance with clause 13.1.3 B) of that Agreement;

4.2 When fixing a Penalty our Decision-Maker will use their discretion taking account of the factors in clause 2.2

4.3 The Decision-Maker may apply Penalties in combinations if thought appropriate.

5. APPEALS

5.1 You may appeal against a finding that you are responsible for any Misconduct and/or the penalty.

5.2 The grounds for a first appeal (”First Appeal”) are the following:

- there is significant or additional evidence (such evidence to be sent in with your written notice of appeal), explaining a particular behaviour or outcome that was not previously available, or
- the Penalty was disproportionate to the Misconduct.
5.3 Simple dissatisfaction with the outcome does not constitute grounds for any appeal.

5.4 Any appeal should be made in writing and addressed to the Residences Manager of Student Services, University of Southampton, SO17 1BJ, or by email to hallappeals@soton.ac.uk.

5.5 Any appeal must be received within 10 Working Days of the date of the communication to you, telling you of the outcome of any disciplinary action.

5.6 Following a First Appeal under clause 5.2 the Residences Manager will appoint a different member of the Residences Team from the original Decision-Maker, to act as an Appeals Officer (“Appeals Officer”) who will reconsider the matter. Such reconsideration will be on the basis of the documents already on file and the material submitted as part of your appeal.

5.7 The possible outcomes of an appeal may be:

5.7.1 That the original decision is confirmed or overturned; or

5.7.2 That a lesser penalty be imposed; or

5.7.3 That the penalty be removed

5.8 If you are not satisfied with the Appeal Officer’s decision, but do not meet the grounds for appeal at 5.9, then you may request a Completion of Procedures (COP) letter (also see 5.12) by contacting the Head of Academic Appeals and Student Complaints appealsandcomplaints@soton.ac.uk.

5.9 You may exceptionally appeal the decision of the Appeals Officer (“Second Appeal”) but only on the grounds that there was a material procedural irregularity which, if it had not occurred might have impacted significantly on the decisions made and clauses 5.4 and 5.5 apply.

5.10 On a Second Appeal the Residences Manager will review the allegation(s), the evidence, the decision(s) already made and your written reason(s) for this Second Appeal, on the basis of the documents on file.

5.11 The outcomes may be:

5.11.1 That the original decision is confirmed; or,

5.11.2 That the original decision is set-aside and the matter re-considered by another member of the Residences Team appointed as a fresh Decision-Maker (who cannot be either of the previous Decision-Makers); or,

5.11.3 That a lesser penalty be imposed; or.

5.11.4 That the penalty be removed.
5.12 This is the end of the appeals procedure. If the appeal is not upheld, you will be issued with a Completion of Procedures (COP) letter by the Vice Chancellor’s Office. A Completion of Procedures letter signifies that the University's internal procedure has been completed and should be sent to you normally within 30 working days of the University's final decision.

5.13 Information about the OIA’s procedures may be found at http://www.oiahe.org.uk or in the OIA leaflet ‘An introduction to the Student Complaints Scheme’ which is available from the SUSU Advice Centre. Students wishing to make a case to the OIA must normally do so within 3 months of the date of the COP. A complaint must be made in writing using the Scheme Application Form.

5.14 Contact details for the Office of the Independent Adjudicator are:

Office of the Independent Adjudicator
3rd Floor
Kings Reach
38-50 Kings Road
READING
Berks RG1 3AA
Tel: 01189 599813
Email: enquiries@oiahe.org.uk

Document prepared in Residences (JDH) after consultation with University of Southampton Legal Services. Approved by the Directorate of Student Services in June 2014